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Postal Service: Postage Charges in Two Geographic Areas Were Accurate Most of the Time: Ggd-86-127

By -

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 28 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. In response to a congressional request, GAO conducted a statistical survey of the Washington, D. C. , and the Cincinnati/Dayton, Ohio area to determine the U. S. Postal Services (USPS) error rate in computing postage on individual letters and parcels that were weighed, specifically: (1) the nature and extent of postage errors; and (2) whether scale maintenance procedures affected the accuracy of postage paid. GAO found that: (1) postage calculations were accurate most of the time; (2) of the 3,001 pieces of mail sampled in Washington, D. C. , 3.4 percent had incorrect postage charges; (3) of the 2,924 pieces of mail sampled in the Cincinnati/Dayton, Ohio area, 1.9 percent had incorrect charges; (4) postal employees use of incorrect rate information and inaccurate scales, as well as misread scales, resulted in overcharges and undercharges; (5) customers caused some postage errors by affixing too much postage to their mail before submitting it to the postal clerk; (6) 13 percent of the scales were inaccurate; (7) USPS is installing electronic scales to ensure greater accuracy in postage rates; and...



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